

# ► elegancia Catering

# Excellent.

Company Profile 2026

[eleganciaservices.com](http://eleganciaservices.com)

A subsidiary of

► **Estithmar**  
Holding استثمار القابضة

## FIVE GROUPS

HEALTHCARE

**Apex**  
Health

SERVICES

▶ **elegancia**  
services

VENTURES

▶ **Estithmar**  
ventures

CONTRACTING &  
INDUSTRIES

▶ **elegancia**  
contracting & industries

FINANCIAL  
INVESTMENTS

**Estithmar**  
**Capital**

▶ Key Figures



**+15,000**  
Employees



**+1000**  
Projects



**+627**  
Clients



**+250**  
Assets under Management



**+250,000**  
Meals/Day



**+55,000 sqm**  
Kitchens



**+ 1.5 Million Tons**  
Gabbro annually imported



**95%**  
Client Retention



**+410**  
Vehicles

# Catering Services

A **reliable** name in **catering** services, fast-growing to become one of the region's **trusted** suppliers of **professional** chefs and hospitality specialists of the local industry. elegancia Catering is committed to provide only the **highest-quality** standards, adopting a process that ensures that only the  **freshest** products are sourced and purchased.

Excellent.



**+3,000**  
Manpower



**+250,000**  
Meals/Day

# Catering Services

## ► Our Services



Corporate Hospitality  
& VIP Dining



Business, Industrial &  
Commercial Catering



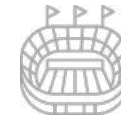
Hospitals & Healthcare



Corporate Events  
& Private Parties



Mobile Kitchens



Sports Events

Accommodation  
Catering

Consultation Services

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# Catering Services

## ▶ Our Kitchens



**+55,000** sqm  
Kitchens

# Catering Services

## ▶ Our Brands



**YEMEK**  
*doha*  
Catering Services



**THE** *Canteen*

### ▶ Business and Industrial Catering

### ▶ Commercial Catering

In partnership with YEMEK Istanbul, we operate several upscale outlets, solidifying our reputation in the catering and facility management sector.

### ▶ Staff & Public Facilities Catering

With an extensive menu that **celebrates a variety of flavors**, Elegancia catering is **transforming** workplace **cafeterias** and **restaurants** through its revolutionary **dining concept**, The Canteen. Located at The **E18hteen Tower** in Lusail, **The View Hospital** and other **vital locations**, The Canteen offers a **casual dining experience** and represents a significant innovation in **workplace catering**, marking a major achievement for both Elegancia and the **domestic industry**.

# Catering Services

## ▶ Our Brands



## VOILA

BY ELEGANCIA CATERING

Voila specializes in providing high-end catering services for a wide range of occasions, including corporate and private events. Our focus on premium food selection, stunning presentation, and exceptional customer service.

### ▶ Corporate Events

**MICE Industry**  
**Gala Dinners**  
**VIP Receptions**  
**Coffee Breaks**

Professional catering services with trained staff dedicated to providing a seamless experience.

### ▶ Private Events

**Weddings**  
**Engagements**  
**VIP Receptions**  
**Henna Celebrations**

Tailor-made menus in different styles: buffet, family sharing, set menu, live stations and sweet corners.

# Catering Services

## ► Our Brands



## Saddle

## House

الثريا  
أرابيسك

### ► Corporate & Private Events

The Equestrian Club offers two exquisite multi-purpose ballrooms, **Arabesque** and **Al Thuraya**, which can accommodate up to **+450** and **+350** guests, respectively. These elegant spaces, featuring luxurious ambiance and exceptional service, are perfect for hosting unforgettable private and corporate events.

2

Ballrooms

4

Majalis

2

Suites

# Catering Services

## ► Our Brands



# Catering Services

## ► Our Brands



# PRIME CATERING

Joint venture between Elegancia Catering and AlKhalejah Catering. PRIME Catering specializes in catering for corporate events and hospitality - airport sector.

► 27 VIP Lounges all over KSA Airports.

حياتك  
HAYYAK  
لاونج • LOUNGE

20 LOUNGES

flynas  
طيران ناس

3 LOUNGES

السعودية  
SAUDIA  
طالة الفرسان  
ALFURSAN LOUNGE

01 LOUNGE

قطار الحرمين السريع  
HARAMAIN HIGH SPEED RAILWAY

03 LOUNGES

# Events Planning & Management Services



**Full fledged** events services, from **conceptualization, design, execution** and **management**.

A record of **Corporate** events for private and public entities.



**12**

Permanent  
Event Locations



**+52**

Events in 1  
Year



**800**

Ballrooms Capacity in  
The Equestrian Club

# ► Certifications

## Uncompromising Standards in **Health, Safety** and **Hygiene**

We are HACCP ISO 22000 certified by the Food Standards Agency and continuously reviews practices in line with Municipality and Environmental Health & Safety regulations to ensure ongoing improvements, ensuring complete peace of mind for our team and our customers alike.



CODEX ALIMENTARIUS  
INTERNATIONAL FOOD STANDARDS



Food and Agriculture  
Organization of the  
United Nations



World Health  
Organization

## Quality Standards Reliable Scientific Methodology

We prioritize nutrition and healthy eating. Our qualified staff collaborates with clients to develop diverse menus, adhering strictly to hygiene and food safety standards.

Continuous verification of all food manufacturing processes ensures optimal quality. Our restaurant designs prioritize convenience and pleasant experiences, reflecting our commitment to excellence and enhancing the standard of living.

## Premium Quality Food Sourcing

Committed to the highest quality standards, we ensure only the freshest products are sourced.

Each menu is tailored to specific tastes and preferences for companies, events, or institutions.

The ISO logo, featuring the letters 'ISO' in a bold, white font inside a black speech bubble shape that contains a white globe icon.

**ISO**

ISO 9001, ISO 14001, ISO  
45001, ISO 22000, ISO  
10002 Certified

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# ► Certifications

Our Integrated Management system (IMS) incorporates Quality, HSE, Food safety Management to comply with client and legal requirements.



## HACCP

(Hazard Analysis and Critical Control Point) Based upon Codex Alimentarius General Principles of Food Hygiene CXC (2020) 1969-1) For the Provision of Catering Services



## ISO

9001:2015

Certification for Ensuring Total Maintenance of Quality Management



## ISO

10002:2018

Certification for Complaints Handling Process



## ISO

14001:2015

Certification for Environmental Management System



## ISO

22000:2018

Certification of Food Safety Standard



## ISO

45001:2018

Certification of International Standard for Health and Safety at Work

# Workers Welfare

- ▶ Employee welfare program
- ▶ Health and safety initiatives
- ▶ Community engagement and social responsibility programs



# ► Environmental, Social & Corporate Governance

## ► Our Commitment



## ► ESG Initiatives

Environment Governance Initiatives	Social Governance Initiatives	Governance Governance Initiatives
<ul style="list-style-type: none"> <li>• Paper waste Management</li> <li>• Electricity Consumption Management</li> <li>• Environmental Protection &amp; Management Systems (EMS) - ISO 14001:2015</li> <li>• Air Pollution &amp; Dust Control</li> <li>• Water waste Prevention &amp; Control</li> <li>• Environmental Mitigation Procedures</li> <li>• Hazardous Material Management</li> <li>• Resource Conservation</li> <li>• Energy-Efficient Equipment</li> </ul>	<ul style="list-style-type: none"> <li>• Joining UN's Women's Empowerment #BreakTheBias</li> <li>• Employee Skills, Training &amp; Development - 16,000 online courses</li> <li>• Workers Welfare Program</li> <li>• Gender Equality &amp; Equal Pay</li> <li>• Inclusion &amp; Diversity- 34 nationalities</li> <li>• Supply Chain Labor Standards</li> <li>• Palestine Assistance Fundraiser</li> <li>• Human Rights - QSE #16 Compliant</li> <li>• High Labor Camp Standards</li> <li>• Workers Safety &amp; Labor Regulation Compliance</li> <li>• Qatar Charity debt relief initiative</li> <li>• Support for Local Suppliers</li> <li>• Inclusive Hiring Practices</li> <li>• Employee Recognition Programs</li> <li>• Safe Working Conditions</li> </ul>	<ul style="list-style-type: none"> <li>• Whistle Blower Program</li> <li>• Combatting Corruption</li> <li>• Transparency Reporting</li> <li>• Corporate Governance - QFMA Resolution</li> <li>• Anti-Discrimination &amp; Anti-Corruption Measures</li> <li>• Stakeholder Engagement</li> <li>• Ethical Conduct Policies</li> <li>• Risk Management Framework</li> <li>• Data Protection Policies</li> </ul>

# Sustainability

As one of the region's largest companies, we are driven by our purpose to **empower** change and deliver **impact**. In 2021, we joined the **UN Global Compact**, the world's largest **corporate sustainability initiative**

## Integrating the United Nations SDGs in our Business

We are committed to the 17 Sustainable Development Goals.



# ▶ Our Services Cover Vital Sectors



**Large Scale Events**



**Commercial**



**Residential**



**Hospitality**



**Healthcare**

**Oil & Gas**



**Sports Events**



**Industrial**



**Public Institutions**



**Labor Camps**

| **Our Work**

our  
work

▶ **Excellent.**

# Our Role in the Sports Sector



## ▶ FIFA Arab Cup (Qatar) Scope of Work

### ▶ Elegancia Catering

Catering

### ▶ Elegancia Facilities Management

Cleaning and waste management for spectators, All fan zones around the Qatar, city operations, Media Hub in Musharif and Saudi border immigration office

### ▶ Elegancia Resources

Supply Manpower: Unskilled and skilled workers, foreman, charge-hand, supervisor.



**FIFA ARAB CUP  
QATAR 2021**

## ▶ Lusail Stadium - FIFA World Cup Qatar 2022 Scope of Work

### ▶ Elegancia Catering

Catering

### ▶ Elegancia Facilities Management

Cleaning and waste management for spectators, All fan zones around the Qatar, city operations, Media Hub in Musharif and Saudi border immigration office

### ▶ Elegancia Resources

Supply Manpower workers.  
Supply Marshals and supervisors.



**FIFA WORLD CUP  
Qatar 2022**

# Our Role in the Sports Sector



## ▶ Al Bayt Stadium - FIFA World Cup Qatar 2022

▶ **Elegancia Catering**  
Catering

▶ **Elegancia Facilities Management**  
Cleaning and waste management for spectators, All fan zones around the Qatar, city operations, Media Hub in Musharif and Saudi border immigration office

▶ **Elegancia Resources**  
Supply Manpower workers.  
Supply Marshals and supervisors.

## Scope of Work



**FIFA WORLD CUP  
Qatar 2022**



Safety & Security  
Op-erations  
Committee -Fwc  
Qatar 2022



Accor  
Group -  
Fwc Qatar  
2022



Supreme  
Committee  
For  
Delivery &  
Legacy

## ▶ AFC Asian Cup (Qatar) Scope of Work

▶ **Elegancia Catering**  
Catering

▶ **Elegancia Facilities Management**  
Cleaning and waste management for spectators, All fan zones around the Qatar, city operations, Media Hub in Musharif and Saudi border immigration office

▶ **Elegancia Resources**  
Supply Manpower: Unskilled and skilled workers,  
foreman, charge-hand, supervisor.



**AFC  
ASIAN CUP  
QATAR 2023™**

# Our Role in the Healthcare Sector



## ▶ Nasriya Teaching Hospital Scope of Work (Iraq)

▶ **Elegancia Catering**  
Catering

▶ **Elegancia Facilities Management**  
Maintenance, housekeeping, landscaping, Security, pest control



## ▶ Al Imam Al Hasan Al Mujtaba Teaching Hospital (Iraq) Scope of Work

▶ **Elegancia Catering**  
Catering

▶ **Elegancia Facilities Management**  
Maintenance, housekeeping, landscaping, Security, pest control

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# Our Role in the Healthcare Sector



## ▶ The View Hospital (Qatar) Scope of Work

▶ **Elegancia Catering**  
Catering



**THE VIEW  
HOSPITAL**

In Affiliation With  
 Cedars  
Sinai

▶ **Elegancia Facilities Management**  
Maintenance, Cleaning, landscaping,  
Security, pest control.

▶ **Resources**

Supply Manpower.

Unskilled and Skilled Workers, Foreman, Charge-hand,  
Supervisor.

## ▶ Korean Medical Center (Qatar) Scope of Work

▶ **Elegancia Catering**  
Catering



**KMC**  
Korean Medical Center

▶ **Elegancia Facilities Management**  
Maintenance, Cleaning, landscaping, Security,  
pest control.

▶ **Elegancia Resources**

Supply Manpower.

Unskilled and Skilled Workers, Foreman, Charge-hand,  
Supervisor.

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# Our Role in the Commercial Sector



## ▶ The 18 Tower (Qatar) Scope of Work

▶ **Elegancia Catering**  
(The Canteen)

▶ **Elegancia Facilities Management**  
Maintenance, Cleaning, landscaping,  
Security, pest control

▶ **Elegancia Resources**  
Supply Manpower.

Unskilled and Skilled Workers, Foreman, Charge-hand, Supervisor.



## ▶ US Embassy (Qatar) Scope of Work

▶ **Elegancia Catering**  
Catering



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# Our Role in the Hospitality Sector



## ▶ Waldorf Astoria (Qatar) Scope of Work

### ▶ Elegancia Catering Catering

### ▶ Elegancia Resources

Supply Manpower: Unskilled and skilled workers, foreman, charge-hand, supervisor.



WALDORF ASTORIA®  
LUSAIL, DOHA

## ▶ ACCOR Hotels | ASAS Towers Scope of Work (Qatar)

### ▶ Elegancia Catering Catering

### ▶ Elegancia Facilities Management

Maintenance, Infrastructure management, Cleaning, landscaping, pest control



ACCOR

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# Our Role in the Hospitality Sector



## ▶ Raffles & Fairmont Hotel Katara Hospitality (Qatar) Scope of Work

### ▶ Elegancia Catering

Catering

### ▶ Elegancia Facilities Management

Façade cleaning

### ▶ Elegancia Resources

Supply Manpower.

Unskilled and Skilled Workers, Foreman, Charge-hand, Supervisor.



## ▶ Al Maha Island (Qatar) Scope of Work

### ▶ Elegancia Catering

Catering (Winter Wonderland)

### ▶ Elegancia Facilities Management

Maintenance, Infrastructure management, Cleaning, landscaping, traffic management, Security, pest control

### ▶ Elegancia Resources

Supply Manpower: Unskilled and skilled workers, foreman, charge-hand, supervisor.



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# Our Role in the Hospitality Sector



## ▶ Qatar Energy – Mesaieed Recreation & Sports Facilities (Qatar) Scope of Work

### ▶ Elegancia Catering

Catering, Property management, Sports Club Management,

### ▶ Elegancia Facilities Management

Maintenance, Cleaning, landscaping, Security, pest control



## ▶ Rixos Qetaifan Resort (Qatar) Scope of Work

### ▶ Elegancia Catering

Catering

### ▶ Elegancia Resources

Supply Manpower: Unskilled and skilled workers, foreman, charge-hand, supervisor.



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Thank you!